

APPENDICES

Appendix A: Age-Friendly Environmental Checklist

Environmental Element	Response	Comment
Do stairs and ramps have railings?	YES/NO	
Are doors light enough for ease of use?	YES/NO	
Are doors and hallways wide enough for wheelchairs?	YES/NO	
Are all areas wheelchair and all-gender accessible to allow for caregiver assistance, including restrooms?	YES/NO	
Is there dedicated parking for disabled near the main entrance?	YES/NO	
Are elevators available for every floor?	YES/NO	
Are elevator doors easy to identify?	YES/NO	
Are elevator buttons reachable and well-lit, with the floor marked visibly?	YES/NO	
Is the reception desk easily identifiable from the entrance?	YES/NO	
Is the reception desk low enough for a wheelchair?	YES/NO	
Are all rooms older adults would access large enough for a wheelchair or walker and a companion?	YES/NO	
Are floors non-slippery?	YES/NO	
Is the lighting bright enough with limited glare?	YES/NO	
Are all signs non-glare?	YES/NO	
Is text high contrast from background (e.g., black on white)?	YES/NO	
Is text on signs large print?	YES/NO	
Are pictures available on signs for non-English speakers and cognitively impaired individuals?	YES/NO	
Are signs visible from wheelchairs?	YES/NO	
Do chairs have arms and no wheels?	YES/NO	
Is any music/TV low enough for older adults to hear conversation or call to desk; are headphones available for older adults to listen to TV if health education videos are displayed?	YES/NO	
Are areas where older adults communicate private information to allow for privacy and louder voices?	YES/NO	
Are amplification or TDD devices available?	YES/NO	
Is all paperwork available in 14-point font or larger?	YES/NO	
Does paperwork have strong visual contrast (e.g., black on white)?	YES/NO	

Adapted from:

World Health Organization (2008). *Age-friendly Primary Health Care Centres Toolkit*. Geneva, Switzerland: World Health Organization.
 Godfrey, D., Buenavista, A.L., & Valdenaire, D. (2013). *Making Your Office and Beyond Accessible to Your Clients with Intentional "Elder Friendly" Design*. American Bar Association.